



Software Customer Support and Training- Voter Focus

Seminole Link ID: 750237

Company Description

VR Systems, Inc. is the leading voter registration, election management system for Florida. We are a small, fast-growing company of 22 people, forming a closely knit team of software engineers and customer support technicians. The company has a reputation for providing effective, efficient software with a high level of customer service for county Supervisors of Elections and the Division of Elections at Florida's Department of State.

Job Qualifications

- Applicants must have a bachelor's degree
- Verbal and interpersonal communication skills are essential
- Written communication skills are very important
- The ideal candidate will possess a degree in Information Technology, Business, Communications, Education, or a similar field
- They must demonstrate the ability to acquire job skills quickly and show great flexibility in adapting to changing needs
- They must enjoy working with people but be able to focus on and promptly resolve customer issues

Job Description

- Testing new company software, troubleshooting software problems
- Providing phone support for customers' software questions
- Training customers on the use of the company's software and hardware
- Occasional periods of travel will be required

VR Systems is an employee-owned business, and our company culture is family-like. The ideal candidate for this position is a self-motivated, goal-oriented individual with an uncompromising work ethic, strong communication skills, and a keen desire to interact effectively as a member of our **VR Systems'** team. The ideal candidate should be able to learn to use our software package quickly and must enjoy working in a professional team environment. They must act with high integrity and with a firm commitment toward the company's mission.

Benefits

- The compensation package includes a 401K plan
- Health care and dental benefits
- Much more!

Submit your resume and other pertinent materials (transcripts, cover letter, etc.) to:
jurban@vrsystems.com

VR Systems is an Equal Opportunity Employer